2018 Library of Rhode Island ILL Statistics and Technology Scan
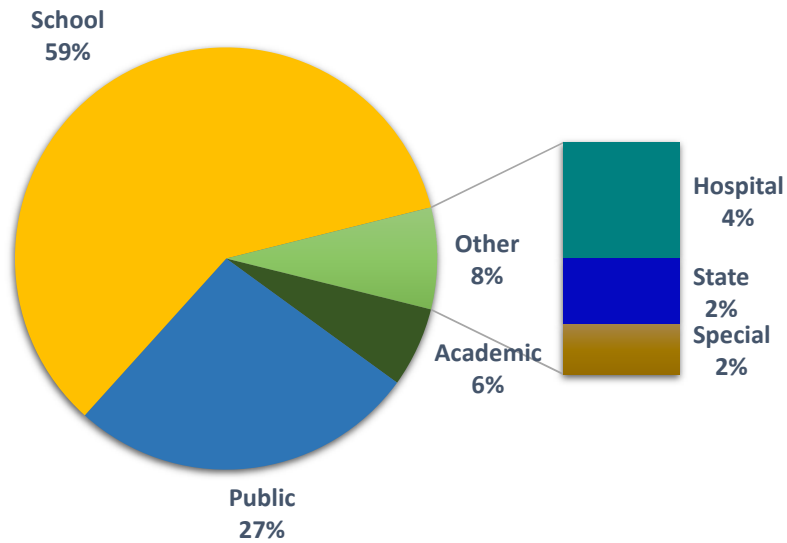
The data in this report was collected through the Library of Rhode Island (LORI) Certification from January to March, 2018.

LORI Certification was held in the midst of fiscal year 2018, the ILL statistics gathered were the results from fiscal year 2017.
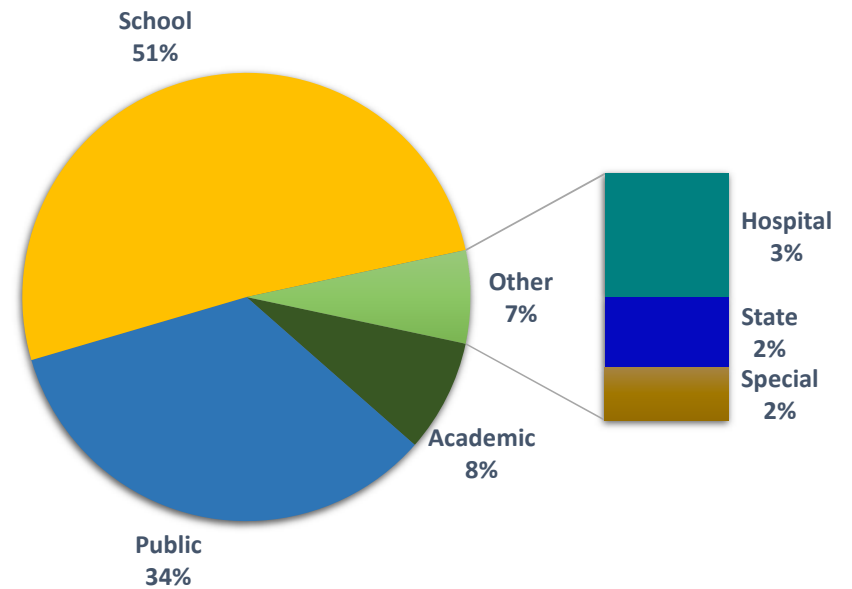
The Technology Scan is part of the Certification and consisted of 4 surveys. The data in this report is only a selection of the Scan. Additional data is available at http://www.olis.ri.gov/lori/data/2018/index.php.

Composition of LORI Libraries

180 Systems

- School 59%
- Public 27%
- Academic 6%
- Other 8%
  - Hospital 4%
  - State 2%
  - Special 2%

209 Facilities

- School 51%
- Public 34%
- Academic 8%
- Other 7%
  - Hospital 3%
  - State 2%
  - Special 2%

LORI ILL Statistics
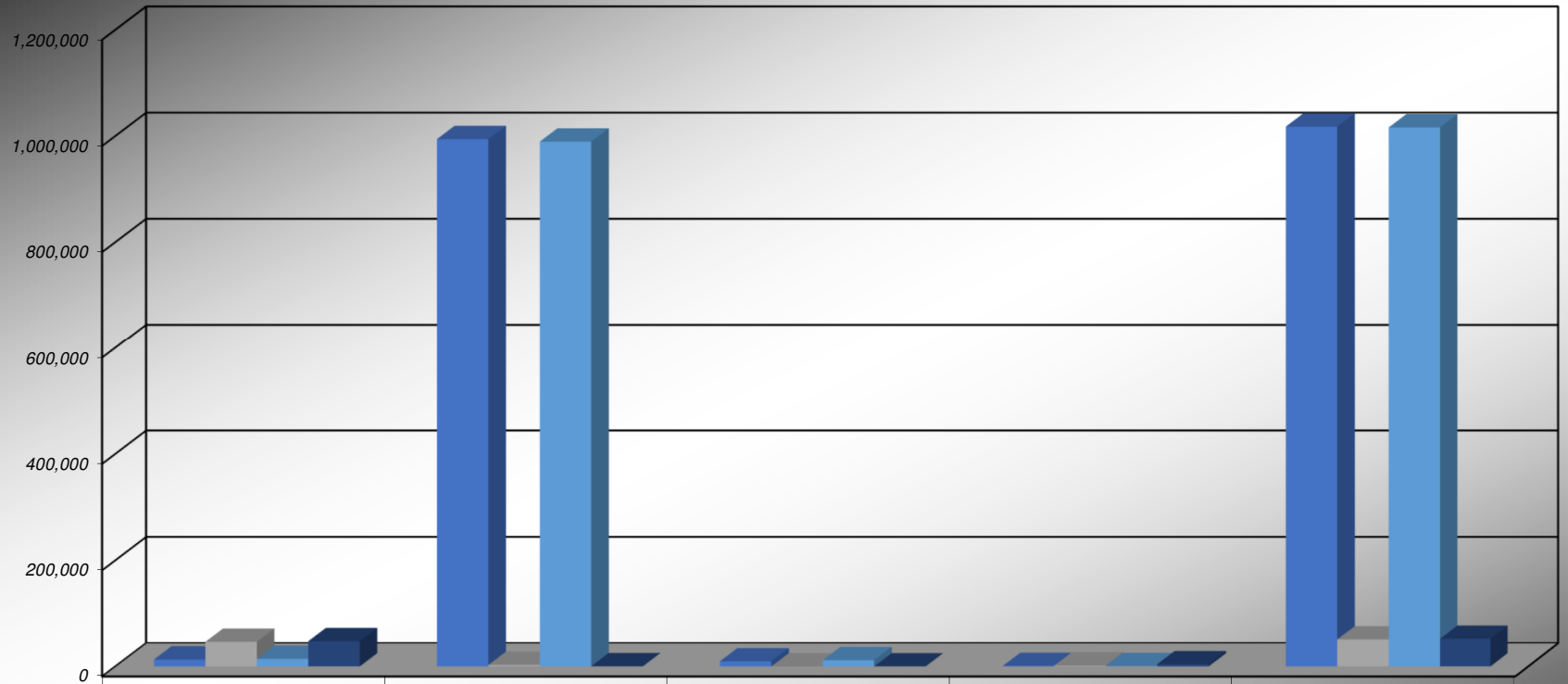
	Academic	Public	School	Special	Total
■ **Requested InState**	13,060	994,014	9,533	934	1,017,541
■ **Requested OutState**	46,389	2,797	25	1,672	50,883
■ **Supplied InState**	14,312	989,358	11,698	582	1,015,950
■ **Supplied OutState**	47,585	346	7	4,132	52,070

12 Leading In-State Supplying Libraries (Items)

	CRA	LIN	WAR	PRO	PCL	BAR	NPT	CUM	COV	PAW	EPL	NPR
Received	95008	20889	66450	17643	95127	35705	22789	35726	22309	37257	54551	23708
Supplied	65328	49733	49224	48395	45024	41405	41320	39500	39466	37973	36196	31861
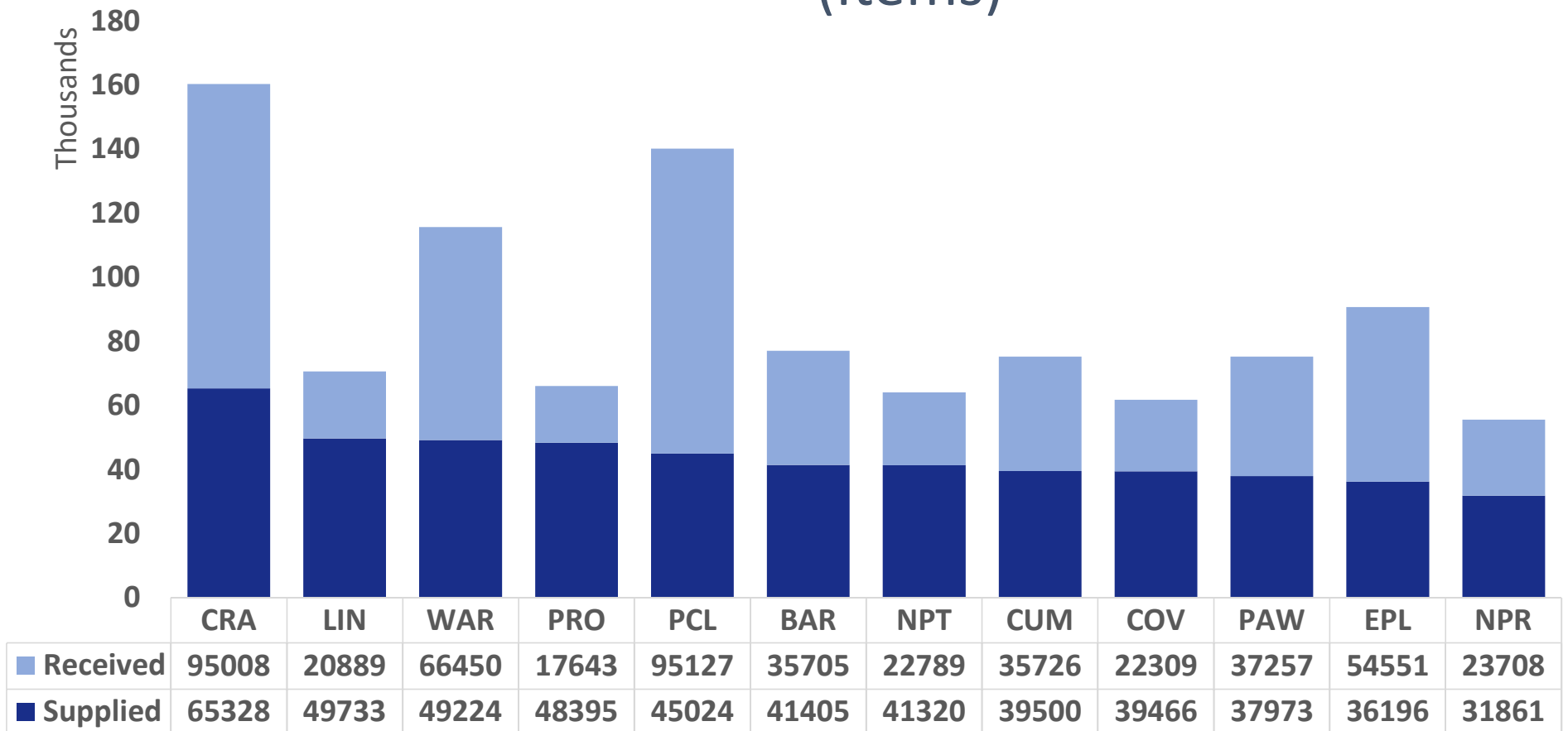
12 Leading In-State Net Lending Libraries
(Items)

Library	Net-Lending
PRO	30,752
LIN	28,844
NPT	18,531
COV	17,157
NPR	8,153
ESM	7,303
GVL	6,806
NSM	6,080
BUR	6,056
BAR	5,700
HAR	4,498
JAM	4,192

Legend:
- Received
- Supplied
- Net-Lending
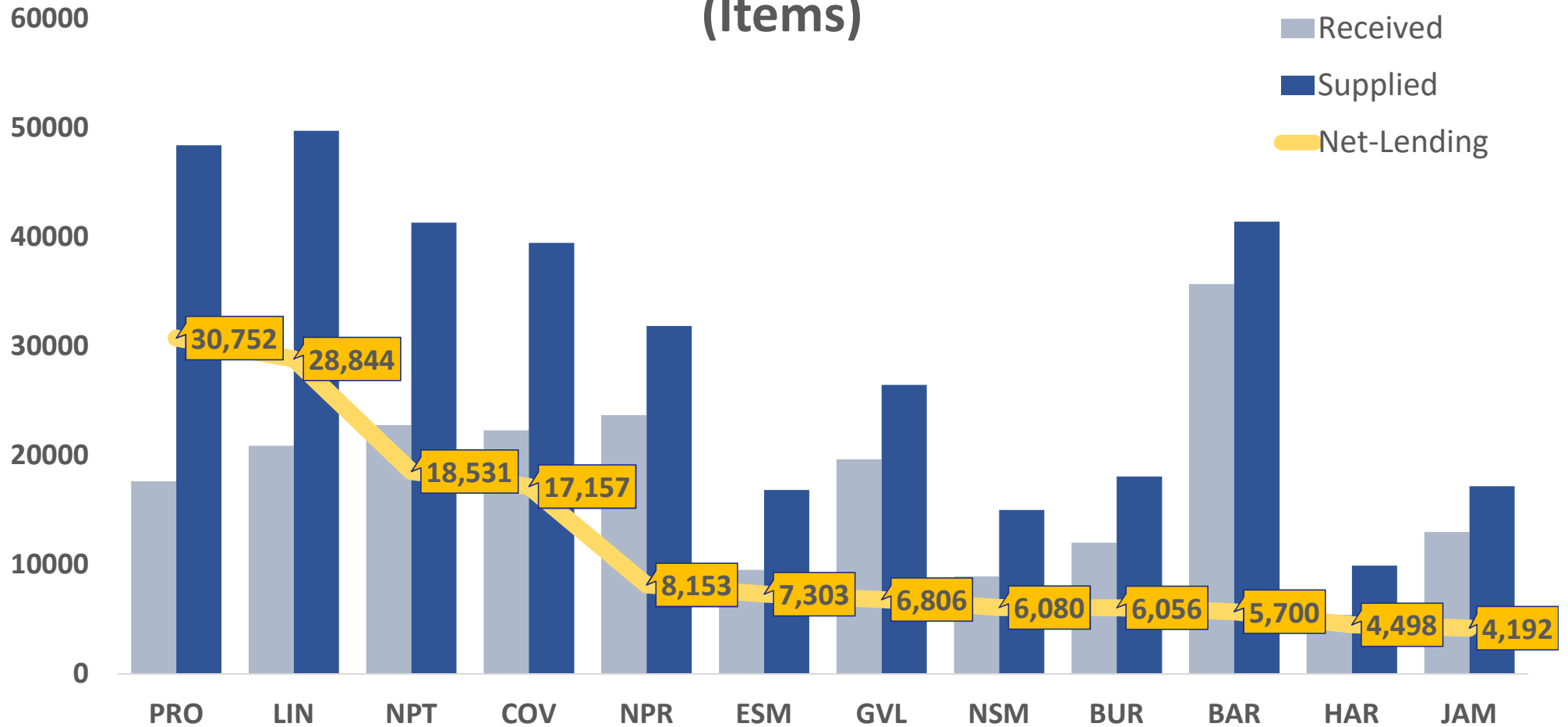
Computers Used in Libraries

Desktops
49%

Micro Computers*
2%

Tablets
10%

Laptops
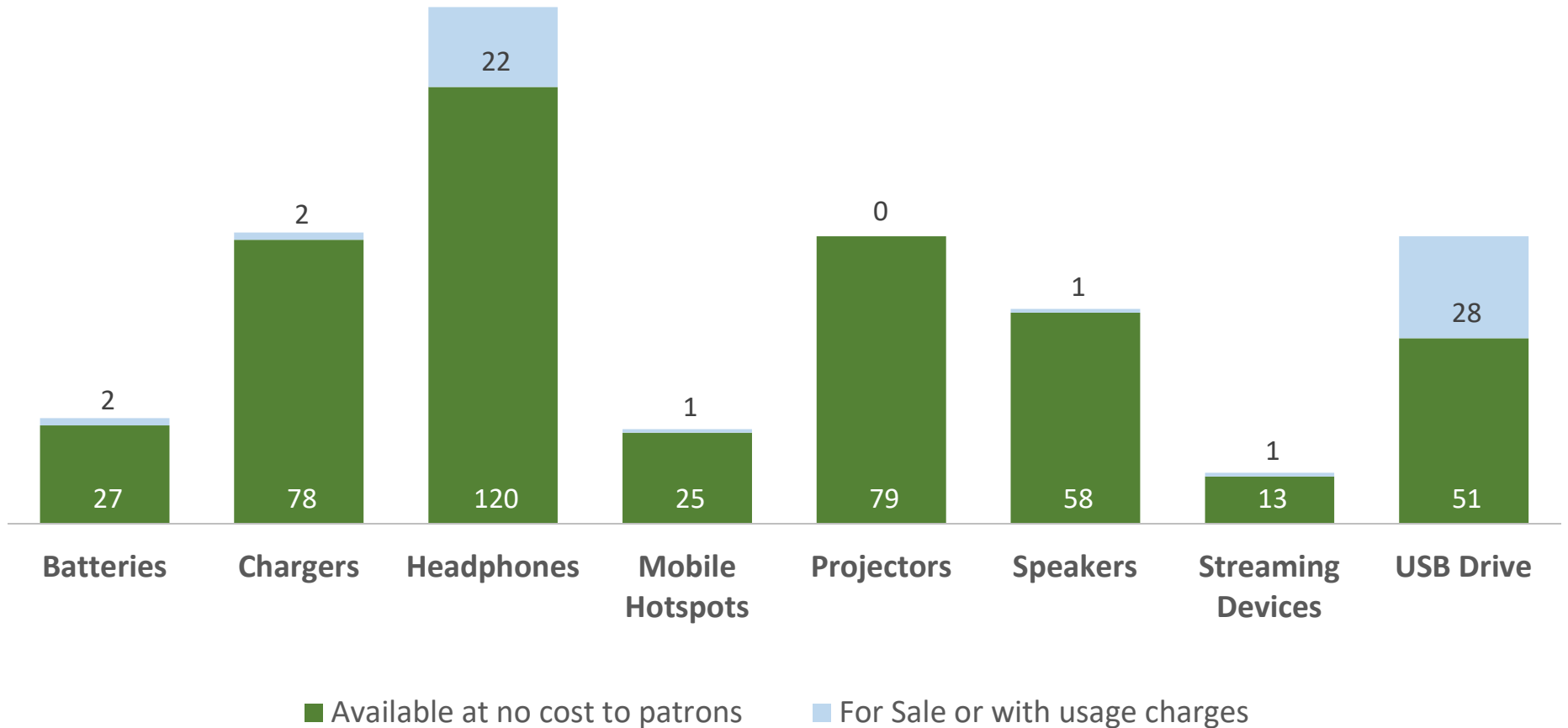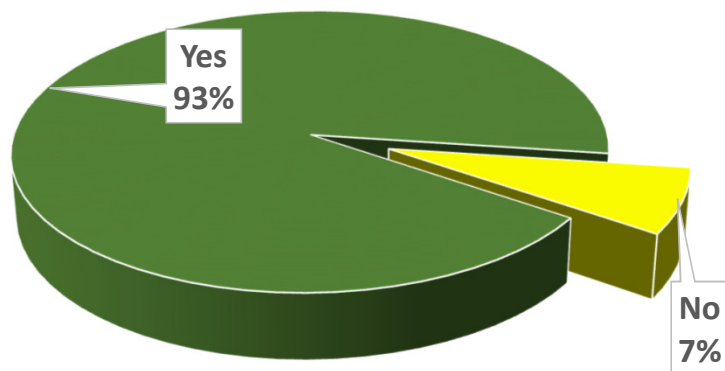39%
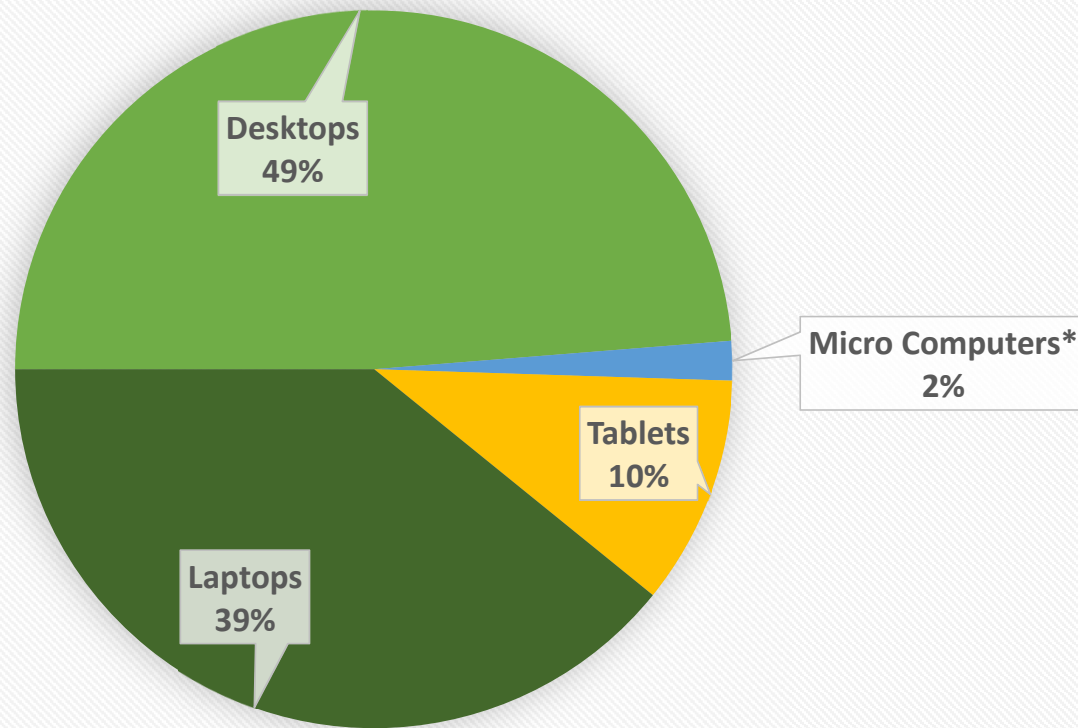
* Single-board devices such as Raspberry Pi, compute stick, or their equivalents.

Peripherals Provided by Libraries

|	Batteries	Chargers	Headphones	Mobile Hotspots	Projectors	Speakers	Streaming Devices	USB Drive
For Sale or with usage charges	2	2	22	1	0	1	1	28
Available at no cost to patrons	27	78	120	25	79	58	13	51

■ Available at no cost to patrons   ■ For Sale or with usage charges

Internet Access

- Libraries with adequate OPAC to meet patron needs.

- Libraries with adequate Internet speed.

Yes 93%

No 7%

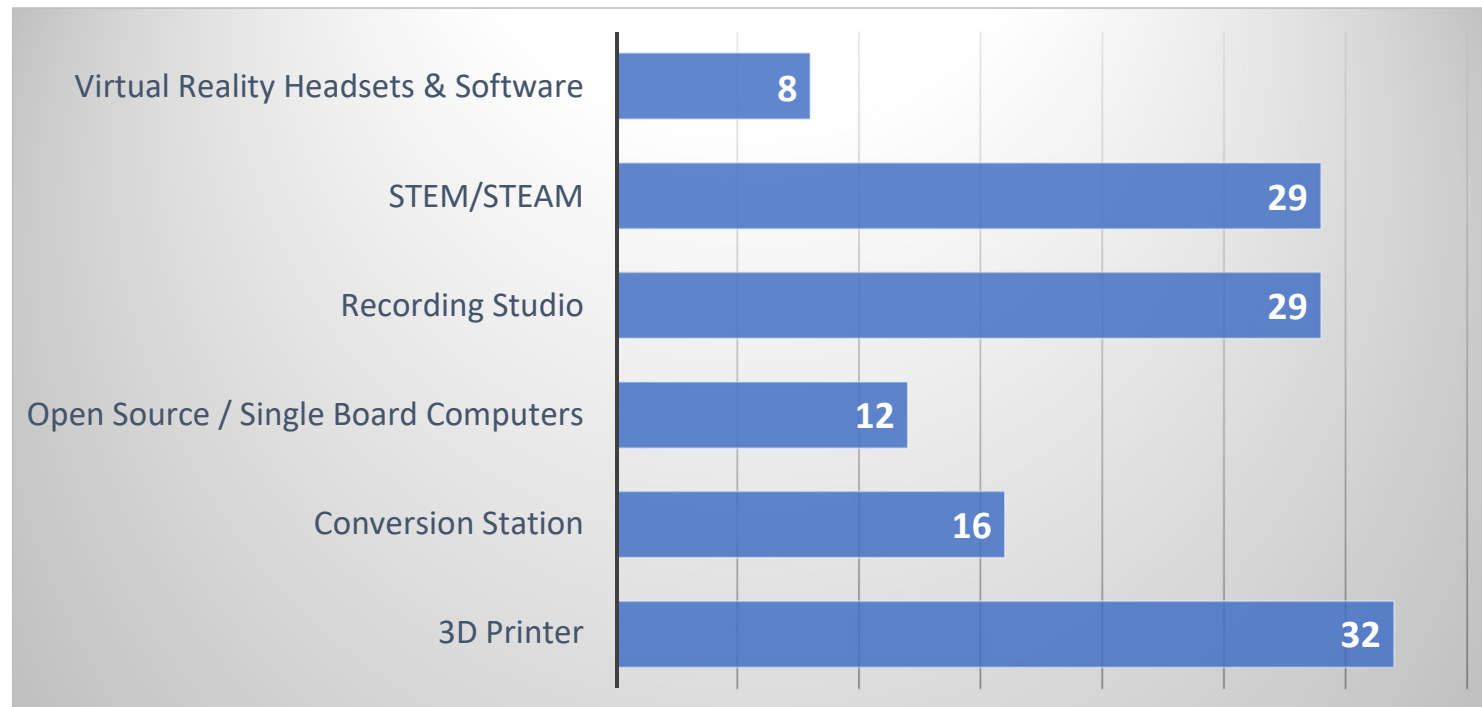Yes 95%

No 5%
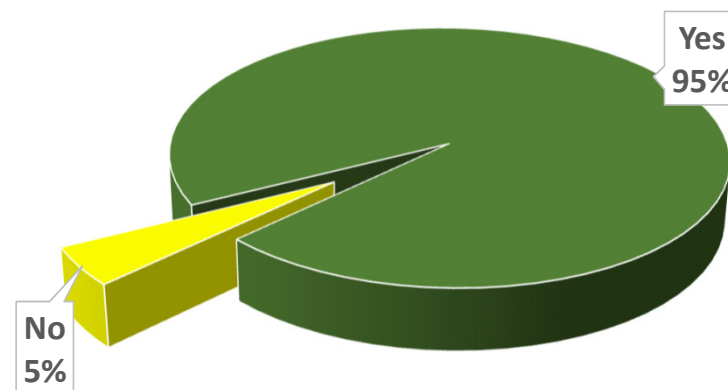
Creative Equipment / Makerspace, I

- Of the 180 LORI library systems
    - 73 provide training or tools for digital creation.
    - 30 have a dedicated makerspace or innovation lab for equipment and activities.
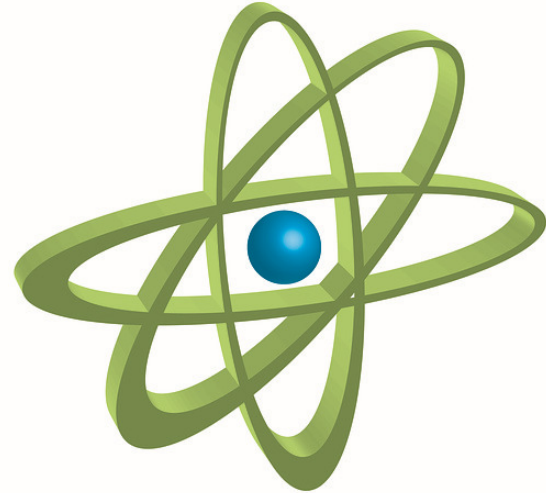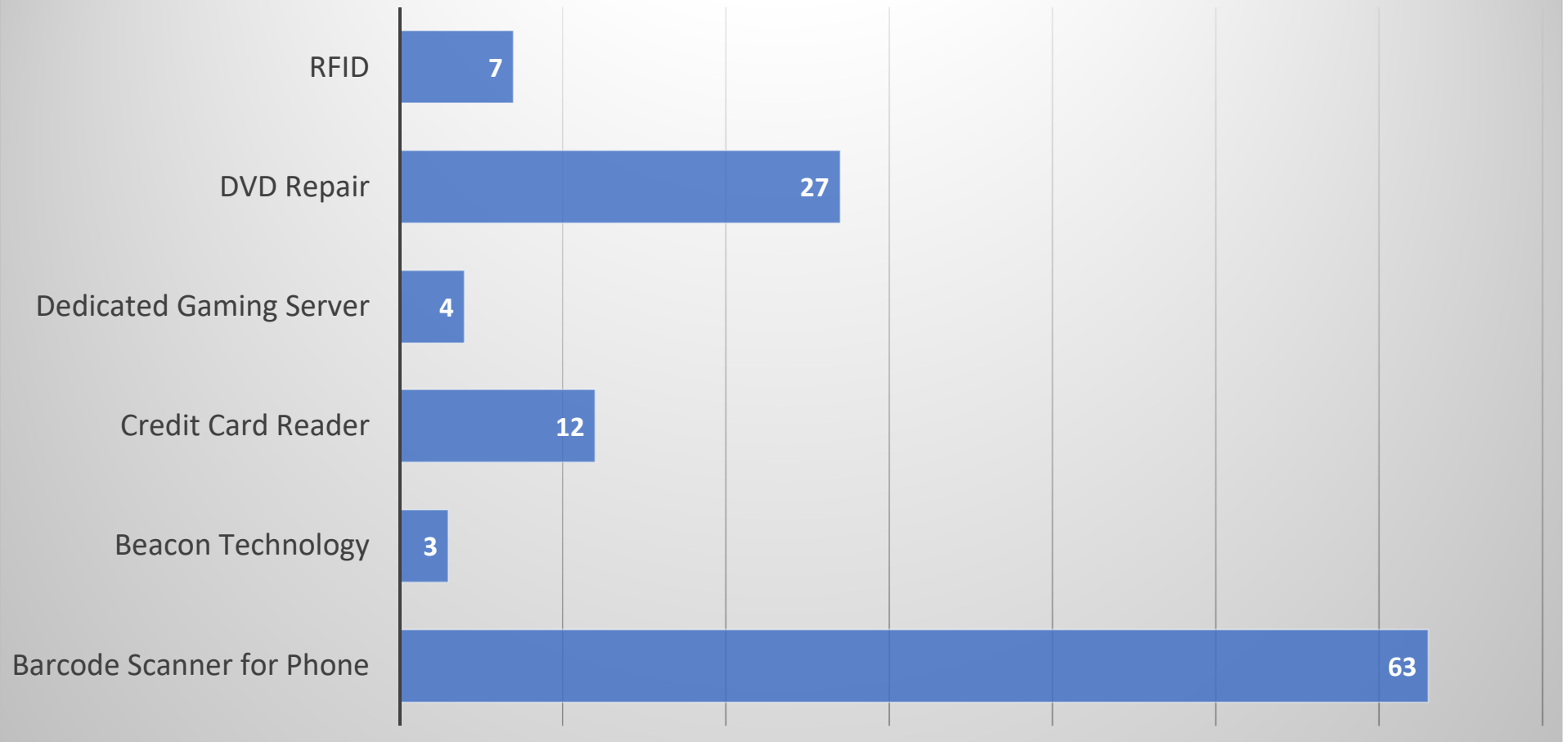
Creative Equipment / Makerspace, II

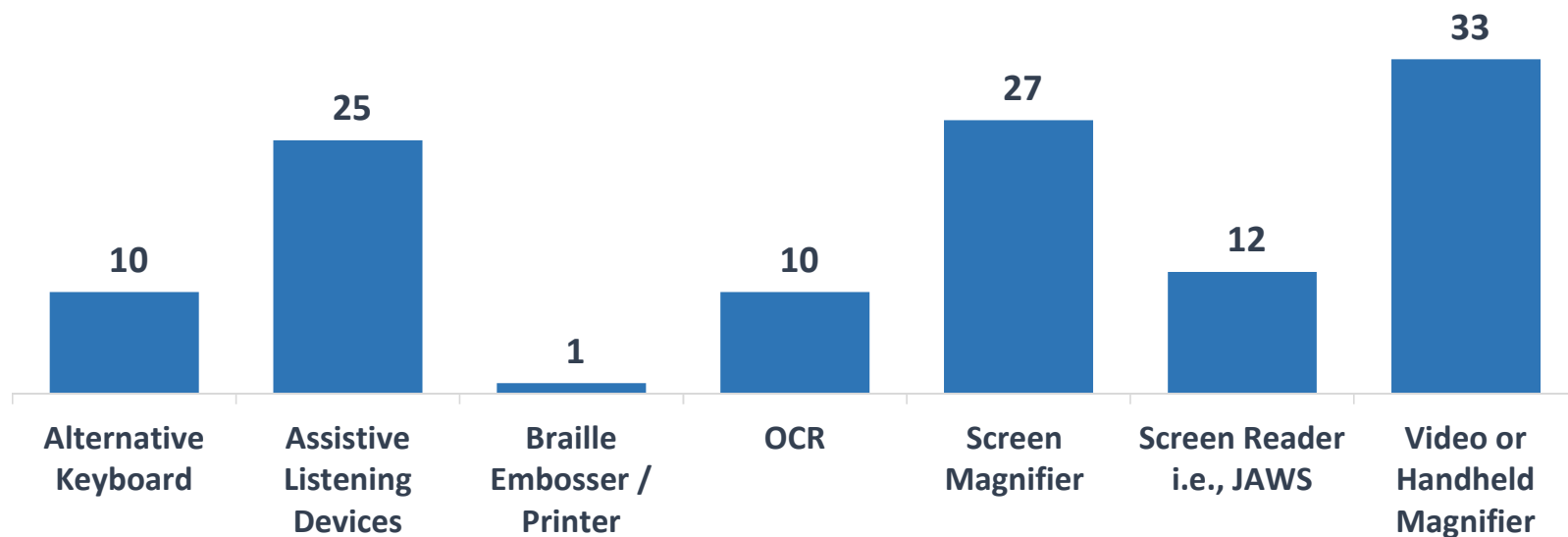- Equipment Provided by Libraries

Equipment	Count
Virtual Reality Headsets & Software	8
STEM/STEAM	29
Recording Studio	29
Open Source / Single Board Computers	12
Conversion Station	16
3D Printer	32

Hardware/Technology Used by Libraries

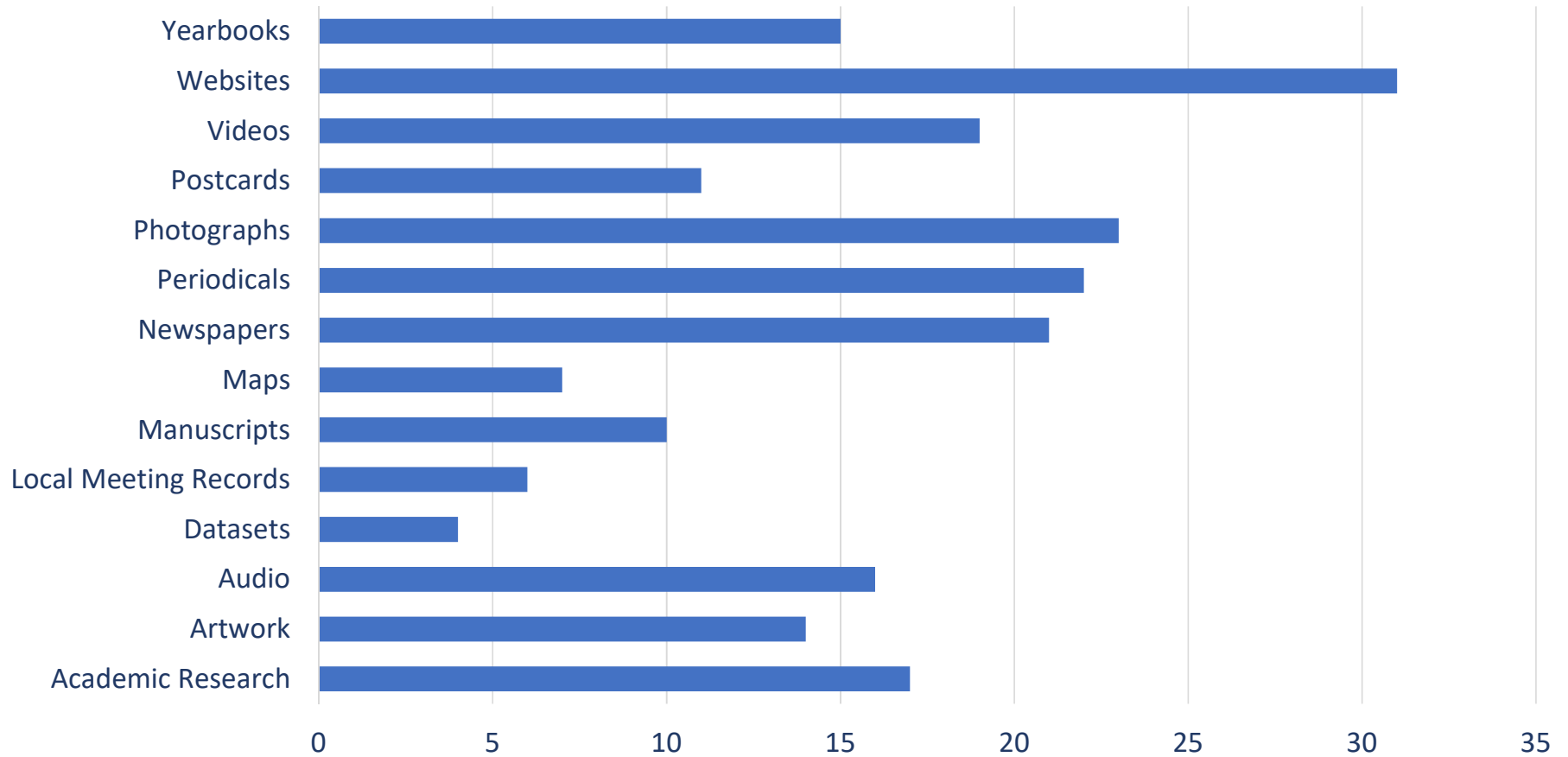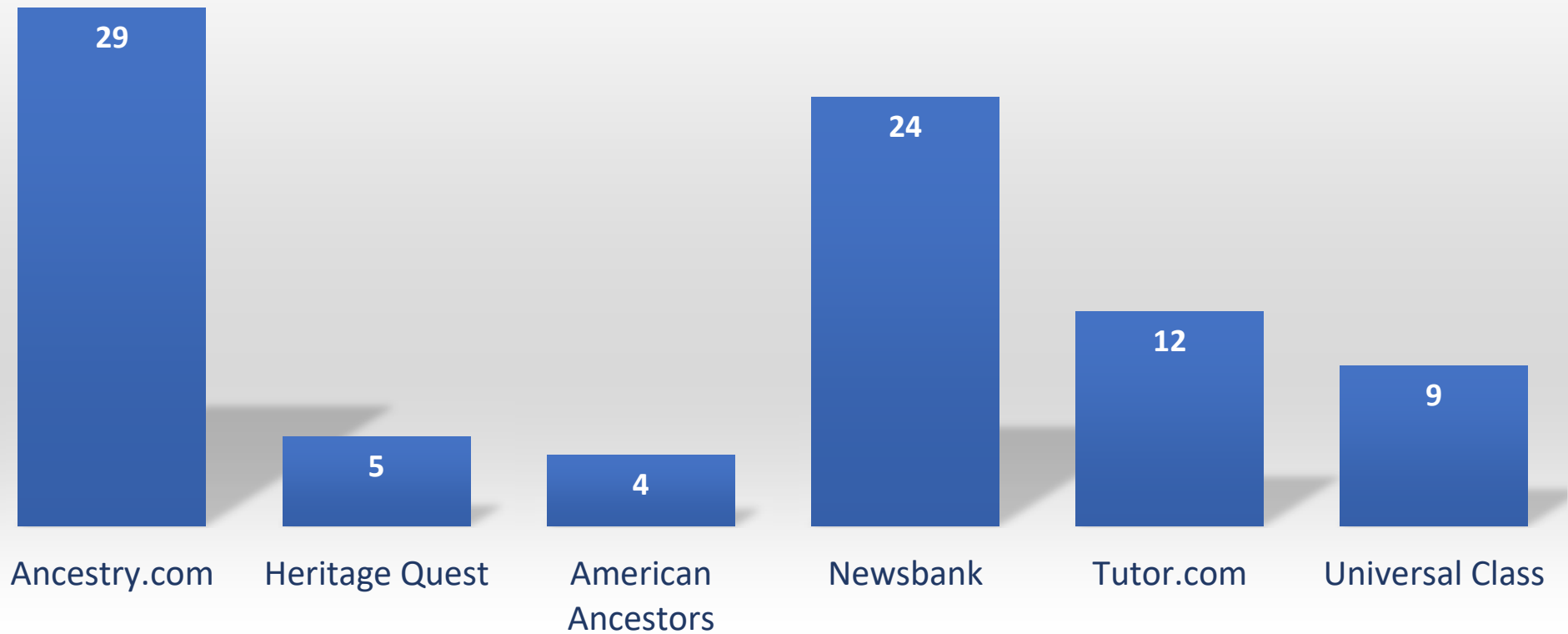| Category	Value
RFID	7
DVD Repair	27
Dedicated Gaming Server	4
Credit Card Reader	12
Beacon Technology	3
Barcode Scanner for Phone	63

Assistive Technology Services

- 50 libraries offer assistive technology services.
- 25 libraries confirmed web site are 508 compliant and abiding by W3C Standards.

Bar chart of assistive technology services:

Category	Count
Alternative Keyboard	10
Assistive Listening Devices	25
Braille Embosser / Printer	1
OCR	10
Screen Magnifier	27
Screen Reader i.e., JAWS	12
Video or Handheld Magnifier	33

Digital Content Maintained by Libraries

Libraries individually subscribe to Databases

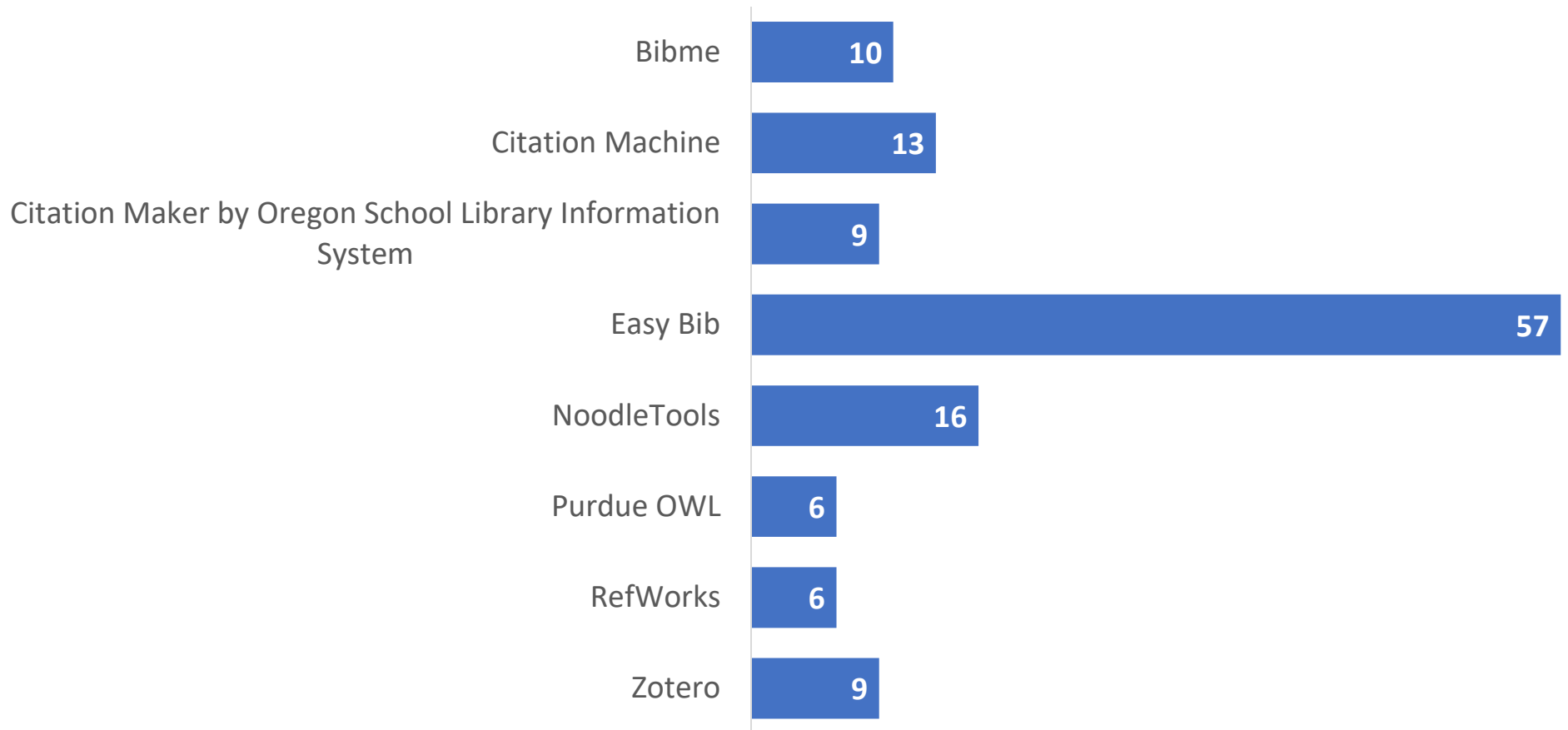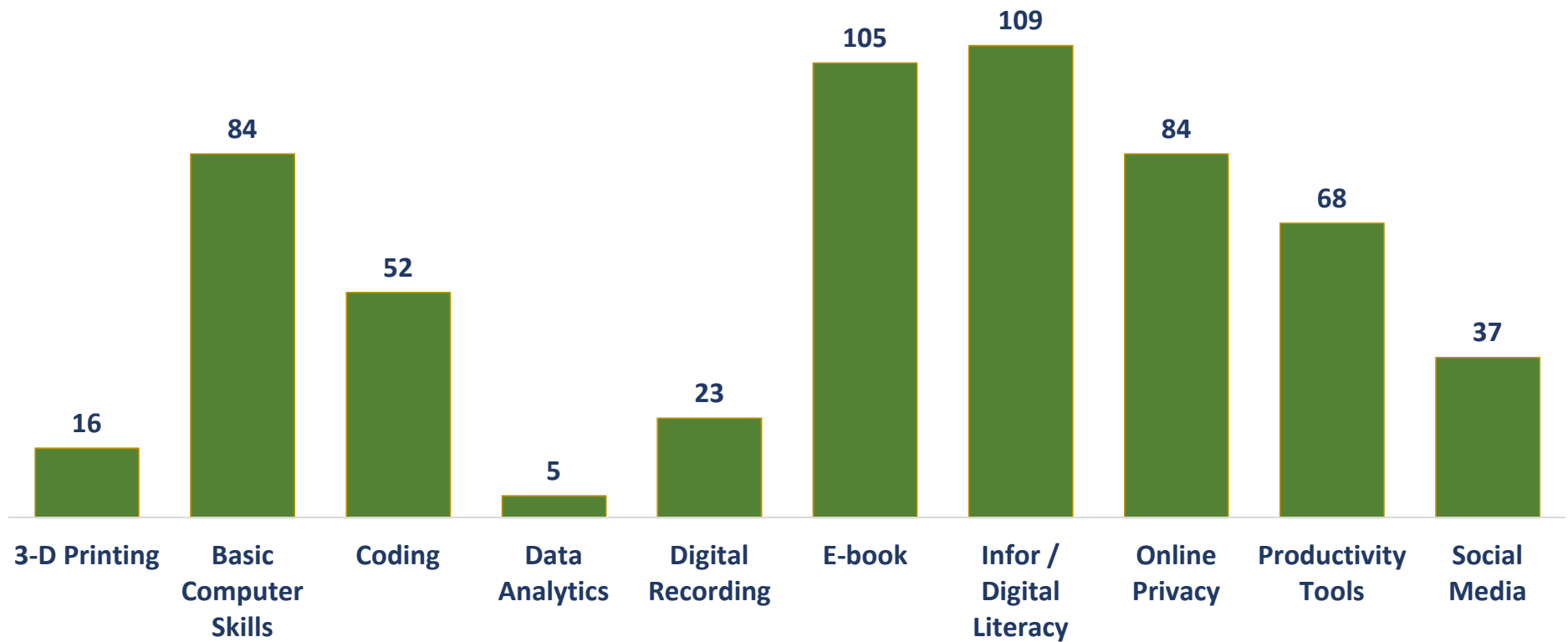| Database	Count
Ancestry.com	29
Heritage Quest	5
American Ancestors	4
Newsbank	24
Tutor.com	12
Universal Class	9

Virtual Meeting

- **Virtual reference services** – offered by 27 libraries
  - Libraryh3lp, the most used tool, by 6 libraries
- **Virtual training/instruction** – offered by 19 libraries
  - Google Hangouts, the most used tool, by 7 libraries
- **Virtual meeting equipment** for non-staff use – offered by 18 libraries
  - *Skype* and *Google Hangouts* , the most used tools, each by 13 libraries
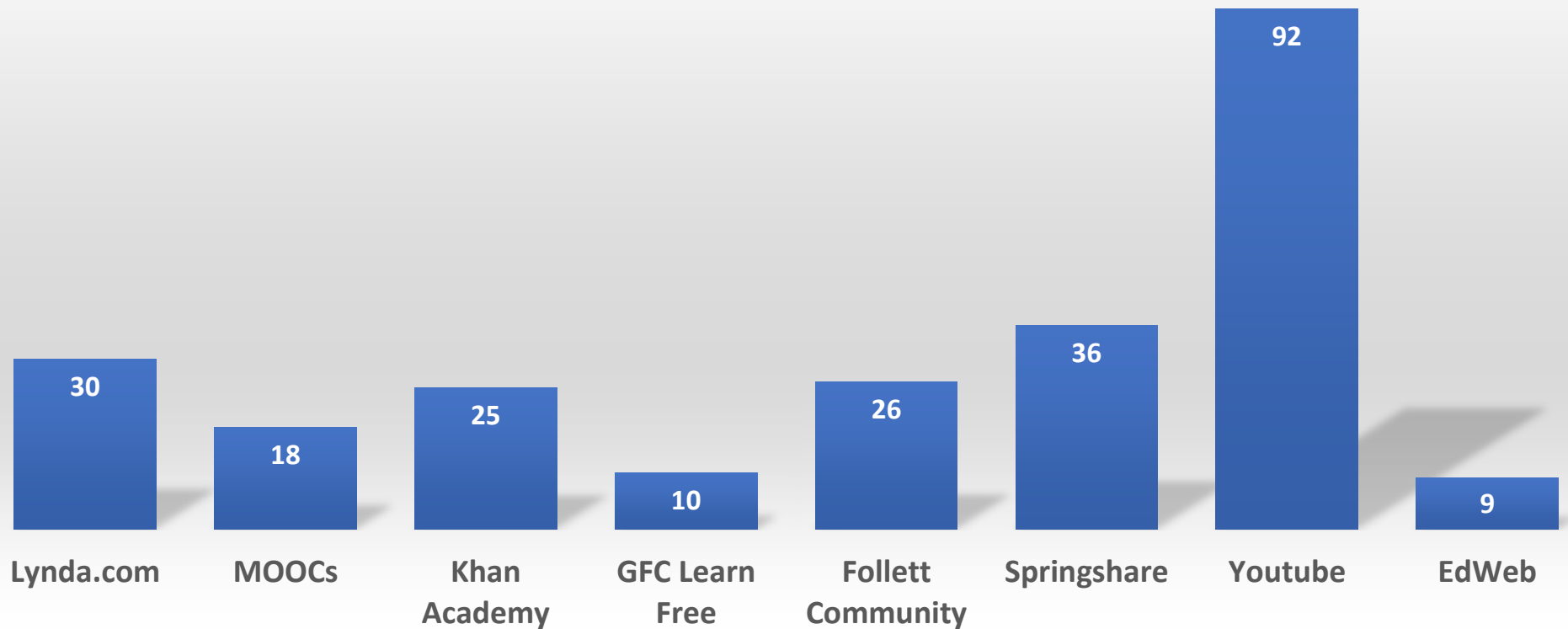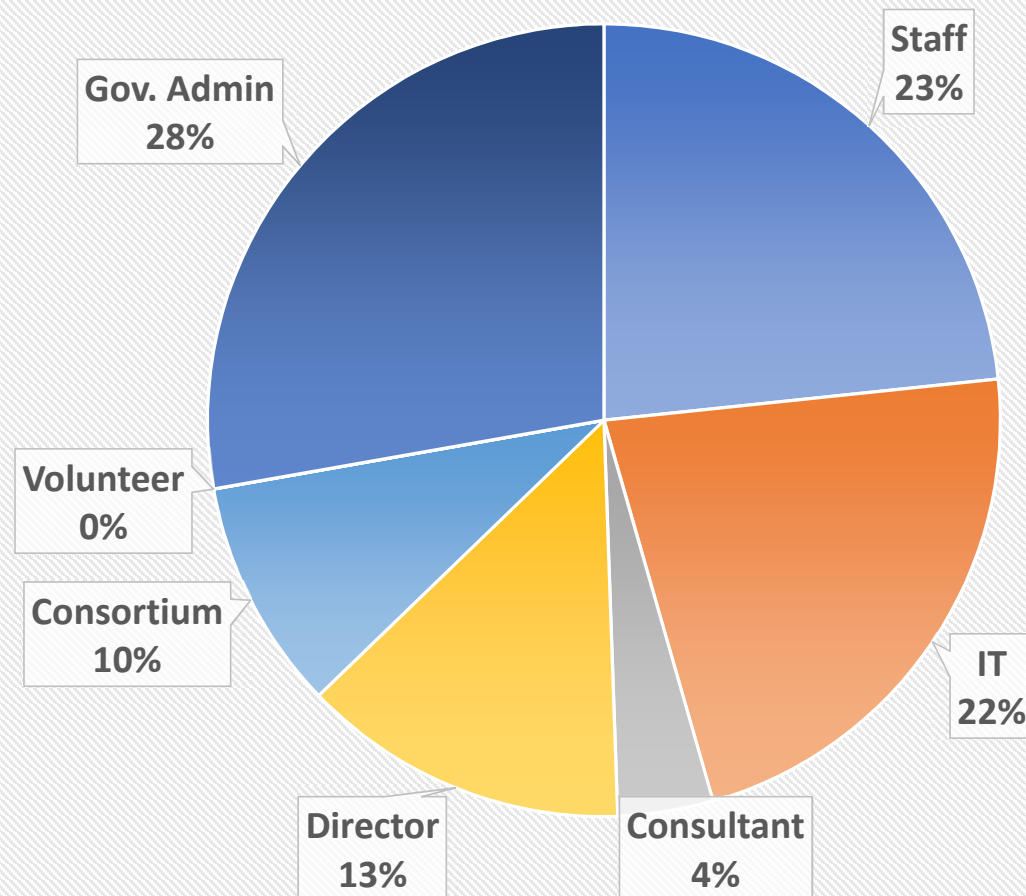
Citation Tools Recommended by Libraries

Tool	Count
Bibme	10
Citation Machine	13
Citation Maker by Oregon School Library Information System	9
Easy Bib	57
NoodleTools	16
Purdue OWL	6
RefWorks	6
Zotero	9

Technology Training Provided by Libraries at Regular Increment

Professional Development Tools Used by Library Staff

Tool	Value
Lynda.com	30
MOOCs	18
Khan Academy	25
GFC Learn Free	10
Follett Community	26
Springshare	36
Youtube	92
EdWeb	9

Library IT Managed by:

- Staff 23%
- IT 22%
- Consultant 4%
- Director 13%
- Consortium 10%
- Volunteer 0%
- Gov. Admin 28%

Important IT Decisions Made by:

- IT 9%
- Staff 22%
- Director 34%
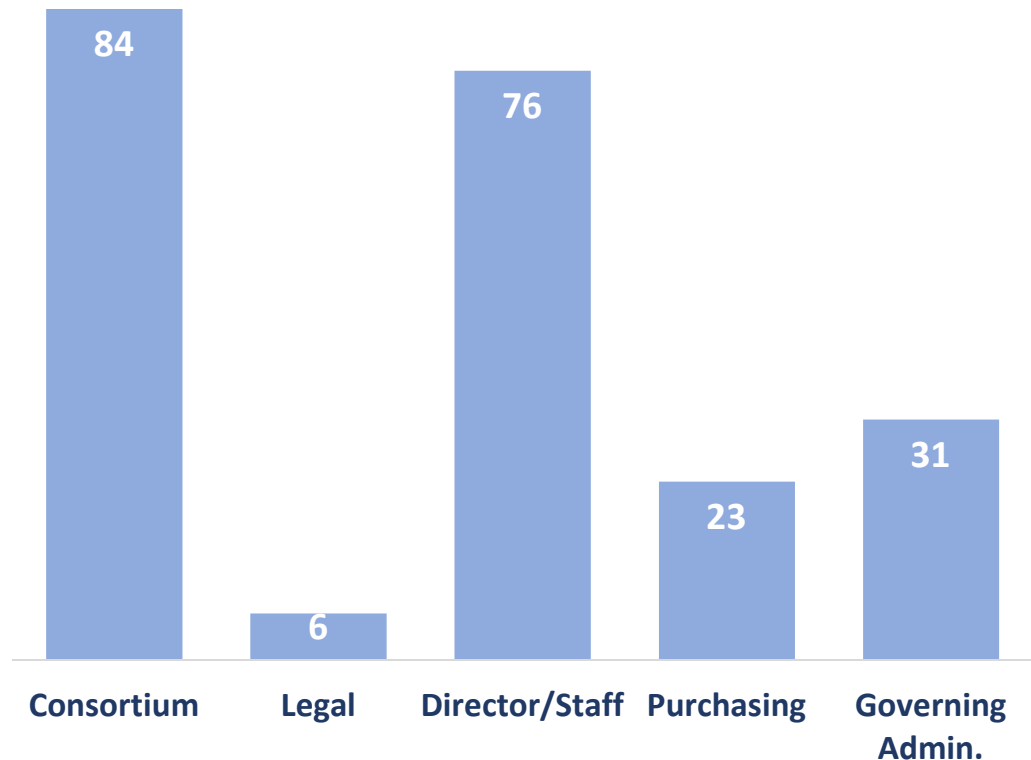- Gov. Admin. 35%
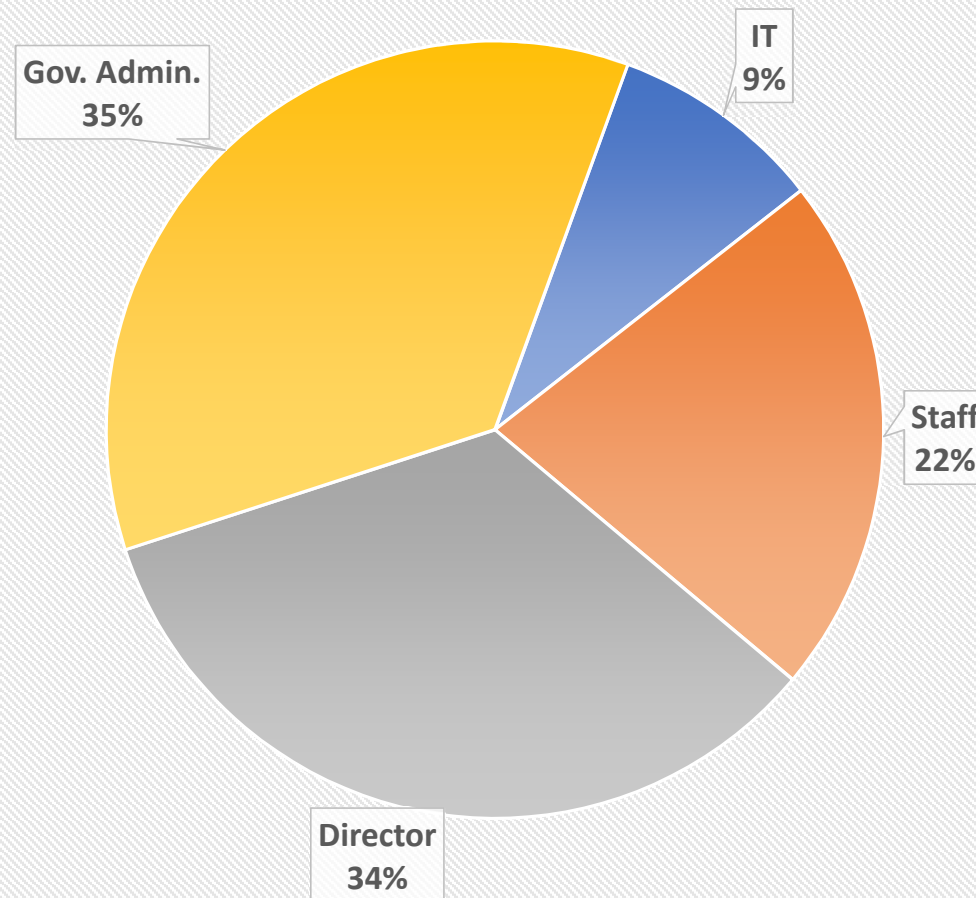
E-Resource Licenses and Contracts Negotiated by:

- Academic and all but 2 public libraries conduct the negotiation independently from their governing administration.

- 44 libraries has legal assistance negotiating license agreements when needed.

For more information or questions, contact

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